



## City of Gonzales Utility Rates for July 1, 2020 – June 30, 2021

Each new customer must complete a new account registration form for water, sewer and trash services at City Hall. The following information is required: service address, driver's license or an identification card. A \$150.00 deposit is required for all residential service (excludes property owners), \$300.00 for all commercial and \$1,000.00 for industrial users. Also, there is a \$20.00 connect/transfer fee for all users. The City does not pay interest on water deposits. The City will apply deposit to any outstanding account balance and if any remaining deposit balance shall be refunded to customer 30 days after the account is closed.

<b>Water Service - Flat Rates</b>	
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5/8" Meter	\$19.66
1" Meter	\$20.88 + \$7.01 fire sprinkler fee (if applicable)
	Additional charges for different meter sizes

<b>Consumption Fees for Residential/Commercial/Industrial*</b>	
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00-25 Units of Water	\$2.02
26-30 Units of Water	\$2.09
31-49 Units of Water	\$2.27
50+ Units of Water	\$2.52
*Industrial Users	\$2.02 per unit plus applicable water meter flat rate

<b>Sewer Service – Flat Rates</b>		
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Residential	\$ 28.23	+ \$2.09 for Lift Pump Users (if applicable)
Commercial	\$ 13.48	+ \$2.14 per unit
Industrial	\$ 277.77	+ \$2.14 per unit

<b>Trash Services – Flat Rates</b>			
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	Collection	Disposal	Total Charges
32 gallon container *	\$17.09	\$9.02	\$26.11
48 gallon container	\$18.49	\$12.52	\$31.01
64 gallon container	\$24.07	\$24.65	\$48.72
96 gallon container	\$29.71	\$36.79	\$66.50

\*Special waste collection service for seniors (62 years and older) and residents with disabilities.

Additional charges will be applied for: contaminated carts (per trip), call back (per trip), overloaded can (per bag), extra can and/or cart replacement. Trash collection and disposal for all residential locations occur on Monday mornings. **If you have questions regarding your trash services, please call Tri-Cities Disposal at 1-888-678-6798.**

**Be advised that failure on your part to not receive a utility bill does not excuse non-payment.**

### Restoration of Service

**During Normal Hours of Operation**                      \$50.00 for normal hours of operation Monday through Friday  
8:00 am to 5:00 pm, except holidays.

**After Hours of weekends Operation**                      \$100.00 for After Hours Reconnection after 5:00 pm to 10:00 pm including weekends and holidays. Customer is required to pay entire delinquent amount

plus after hours fee of \$100.00 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.

**After Hours Telephone Number**

In order to receive After Hours Reconnection Service customer shall call our answering service which is available during non-business hours.

**(831) 758-7630.**

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00 pm at City Hall and online at [www.gonzalesca.gov](http://www.gonzalesca.gov) or 4:00 pm at the drop boxes. Drop boxes are located by the Post Office, Shopping Center (by Starbucks) and outside of City Hall.

**For any questions regarding your utility bill please call our office at (831) 675-5000.**

**Si tiene preguntas sobre su factura por favor llame al (831) 675-5000.**

**IMPORTANT UTILITY DATES TO REMEMBER**

The monthly utility bill will be mailed by the 5<sup>th</sup> of every month and is due every 4<sup>th</sup> Tuesday of the month. If not paid by due date, utility bills become delinquent and are subject to a 10% penalty.

**FECHAS IMPORTANTES DE UTILIDADES PARA RECORDAR**

Su cobro de utilidades del mes será enviado antes del quinto día del mes y se vence el cuarto martes de cada mes. Si su factura no es pagada antes de la fecha indicada, se le aplicará un 10% de multa.

<b>Billing Month</b> <b>Mes de Utilidades</b>	<b>Mailing Date on or before</b> <b>Fecha de Envío</b>	<b>Due Date</b> <b>Fecha de Vencimiento</b>	<b>7 Day Notice</b> <b>Aviso de 7 días</b>	<b>Shut-off Date</b> <b>Fecha de Desconexión</b>
July 2020	08/05/20	08/25/20	10/15/20	10/26/20
August 2020	09/04/20	09/22/20	11/12/20	11/23/20
September 2020	10/05/20	10/27/20	12/17/20	12/28/20
October 2020	11/05/20	11/24/20	01/14/21	01/25/21
November 2020	12/04/20	12/22/20	02/11/21	02/22/21
December 2020	01/05/21	01/26/21	03/18/21	03/29/21
January 2021	02/05/21	02/23/21	04/15/21	04/26/21
February 2021	03/05/21	03/23/21	05/13/21	05/24/21
March 2021	04/05/21	04/27/21	06/17/21	06/28/21
April 2021	05/05/21	05/25/21	07/15/21	07/26/21
May 2021	06/04/21	06/22/21	08/12/21	08/23/21
June 2021	07/02/21	07/27/21	09/16/21	09/27/21